


This is not a circular

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dwrcymru.com



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17 March 2021

CAP/DT/DeBraose/170321

Hello

Welsh Water work in your area

One of the main things we do at Welsh Water is provide you with a first-class wastewater service to take away the wastewater you flush away or wash down the sink. To make sure you continue getting a service you can trust in, we need to carry out some investigations on the sewer pipes in your area and we wanted to let you know what you can expect.

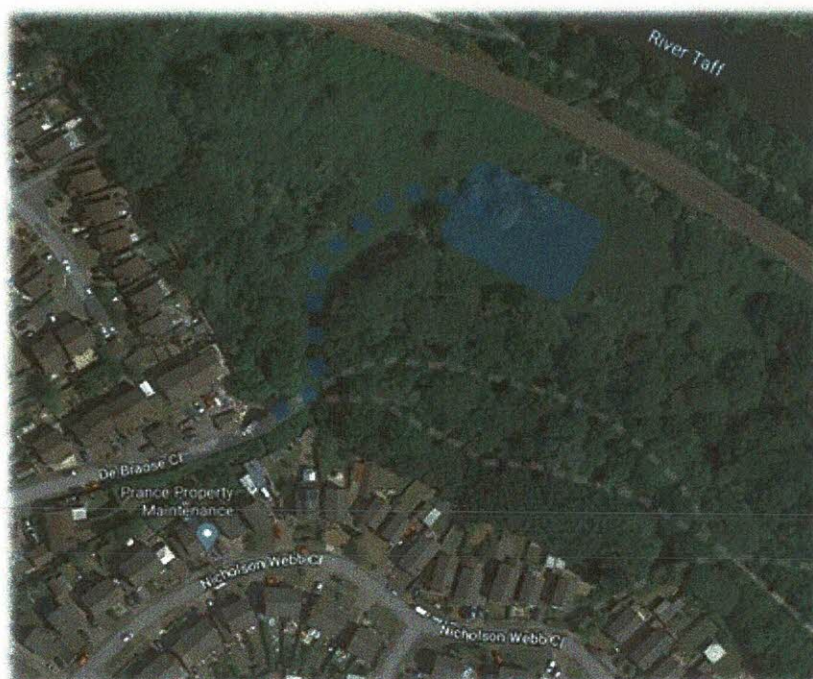
What will we be doing?

We are currently planning to upgrade the sewer network in your area. This is to ensure we continue to protect the local environment and provide you with a first-class waste service for years to come.

To do this, we need to carry out some ground investigations between De Braose Close and the River Taff. We have been working closely with the local authority to plan this work to ensure we minimise any disruption to the local environment.

What can you expect?

For the safety of the public and our workforce, we will need to create a temporary stone track to our working area. The route of this track is shown on the map below.



Key

- Indicative line of proposed access track (note - utilises existing opening within wooded area)
- Indicative location of ground investigation activity

You can contact us in Welsh or English.

We're not-for-profit.
Every single penny we make goes back into looking after your water and environment.

Dŵr Cymru Cyf. (No. 2366777)

A limited Company registered in Wales:
Linea, Fortran Road, St Mellons, Cardiff, CF3 0LT

We have carefully designed this route so that we will only need to remove one single diseased tree at the entrance – this has been agreed with the local authority. We will not be removing any other trees, but we will need to trim back some of the branches along the access route for safety reasons.

Our ground investigations in your local area **will begin on Tuesday 6th April** and take **approximately four weeks to complete**. We'll be working with Morgan Sindall and their subcontractors to get the work done, so you may notice their vehicles in your area. **They'll be working Monday to Friday between 8am and 5.30pm.**

Please be assured that our work is not in connection with any other proposed developments within this local area.

Future construction work on the sewer network

Our ground investigations near De Braose Close will help us plan and design our main construction work on the sewer network. As long as everything goes to plan, we anticipate this work starting during the spring next year.

Until we are ready to start our work, we will need to keep the stone access track in place. We will be writing to you again with more information prior to this work getting underway and giving you the opportunity to share your feedback.

Working during COVID-19

We will continue to follow Government guidelines and would like to thank customers for ensuring they maintain a safe distance from our colleagues. We know this is a very challenging time but please be assured that we are – and will continue – to do everything we can to continue providing our essential services.

Community Fund

We would like to leave the community in a better place once we complete our work through our Community Fund. If you live in an area where work is taking place – and you're fundraising for projects to benefit the community – you could receive funding from Welsh Water up to a value of £1,000. For more information visit www.dwrcymru.com/Community-Fund

Want to find out more?

We regularly post updates about our work in your area on our website, just visit www.dwrcymru.com/InYourArea.

We'd just like to say thank you in advance for bearing with us while the work takes place.

Yours sincerely



Danielle Thomas
Community Engagement Manager